

Regent House
8th Floor
Heaton Lane
STOCKPORT
SK4 1BS

Tel: 0161 426 5000
Fax: 0161-426 5999

Direct Line: 0161-426 5420
E-mail: sarah.muncey@stockport-pct.nhs.uk

Our Ref: SM/DEN/JE

Date: 18th October 2006

Dr Jonathan Eaton
126 Wellington Road North
Stockport
SK4 2LL

Dear Jonathan

I wanted to write to congratulate you on the fantastic results from the patient satisfaction survey for the Oral Surgery ICATS.

It is a real credit to you and the other members of the ICATS team that the patients report a 100% satisfaction rate with the service. Reading the completed questionnaires was very encouraging and there were some wonderful comments from individual patients about the excellence of the service and the friendly, caring, professional team. Patients seem to be completely put at ease by the team and report being very impressed with the service.

I wanted to thank you for all the time and effort you have put into delivering the service and ensuring the highest standards of patient care.

Yours faithfully

Sarah Muncey
ICATS Manager